

spa opportunities

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Onyx to introduce two spa brands

Thai-based operator Onyx Hospitality Group will launch two new spa concepts early next year to support its four existing hotel brands.

Breeze will be a four-star spa offering that will, according to Onyx's corporate director of spa Kirsty MacCormick, be marketed as a fun concept to make the spa journey more approachable – especially to those who have never been to a spa. The second brand, Maai, will be Onyx's full-service luxury offering and will target high-end, spa savvy customers.

The inaugural Maai spa will open in Bangkok in February and the first Breeze will follow in March at Onyx's Amari hotel in Hua Hin. Onyx plans to have 10 Breeze spas – including six rebrands of existing facilities – and one Maai spa operating by the end of 2012.

MacCormick and her four-strong corporate spa team are currently in the process



An artist's impression of a treatment room at a future Maai spa

of finalising the treatment menus for both brands. The team will create unique product lines for each spa (branded Breeze and Maai) but will supplement the ranges by partnership agreements with product houses. At Breeze, Onyx will use Panpuri and Comfort Zone products alongside the Breeze-branded line and at Maai both ILA and Darphin products will be available.



The former Spatality CEO has launched a new firm

Ingo Schweder launches GOCO Hospitality

Ingo Schweder, the former CEO of spa management group Spatality, has launched a new firm called GOCO Hospitality.

GOCO has been created to offer a full range of consulting and management services to the international spa and hotel industry under the banner 'wellness meets wanderlust'. It is already working on a combination of projects, including hotel spas, destination resorts around the world.

Spatality, which had been in operation since 2001, no longer exists.

Mindy Terry appointed to Andurance Hospitality

Mindy Terry, president and founder of consulting firm Creative Spa Concepts (CSC) has been appointed managing director of development at Andurance Hospitality in Thailand.

In her new role, Terry will oversee the development of a Thai scheme that will include five villas, a spa, a bar, restaurants and pools. The Andurance project will see Terry based in Surat Thani, south Thailand, for 18 months. She will manage all existing CSC projects – including a new Rosewood Sense spa for the UAE – from there during this time.

Steiner secures onboard spa deal

Steiner Leisure has revealed that it has signed new agreements with both Cunard and P&O Cruises, which will see the group operate onboard spa, salon and fitness facilities.

The new deal with Cunard will see Steiner serve the *Queen Elizabeth* and *Queen Victoria* until November 2013 and the deal with P&O's fleet will run until April 2014.

It is also anticipated that both agreements will now see Steiner expand its current services to provide "certain medi-spa" offerings on board the liners.

Steiner president and chief executive officer Leonard Fluxman said: "We look forward to helping create the most memorable vacation



Steiner operates a large portfolio on onboard spas

experiences for our Cunard and P&O clients." The company currently provides services aboard more than 155 cruise ships around the world, along with 69 land-based resort spas, urban hotel spas and day spas.

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Shangri-La to open spa hotel in Hunan

Shangri-La Asia Limited has signed an agreement with Huayuan Real Estate Beijing, one of China's major real estate companies, to open a new hotel in Changsha, capital of Hunan Province in south-central China.

The 460-bedroom luxury hotel, which will be operated by parent company Shangri-La Hotels and Resorts, is scheduled to open in 2015.

Facilities include a luxury spa, an indoor swimming pool, a health and fitness club and a range of dining options - including a rooftop speciality restaurant.

The details of the spa are to be confirmed but it will be operated under the Chi, The Spa at Shangri-La brand and will offer massages and treatments based on natural healing methods and the Chinese philosophy of Qi - the universal life force. Shangri-La Hotel, Changsha



The Shangri-La hotel in Changsha will include a large Chi-branded spa

will occupy the top 20 floors of the city's iconic 268-metre-high building, overlooking the Juzhou islet, a famous scenic island for locals in the middle of the Xiang River.

The lower floors of the building will house offices and the hotel's food and beverage outlets and meeting facilities.

Minor launches new hotel and spa brand for Sri Lanka

Asian operator Minor Hotel Group (MHG) has launched a luxury brand - with a branded in-house spa concept - that will rollout across Asia, Australia and the Middle East.

Avani Hotels & Resorts will be upscale and contemporary with a "simple sense of style". A

MHG spokesperson confirmed that the launch also includes an Avani-branded spa concept.

The first site, Avani Bentota Resort and Spa, will open on the south Sri-Lankan shores in November. The second property is also planned in Sri Lanka for 2012.

Three Marriott brands enter Qatari market

Marriott International has announced that three of its brands have opened in Qatar as part of the Doha City Center complex, which comprises two 48-storey properties in West Bay.

Located near the city's financial district, the complex includes the 257-bedroom Renaissance Doha City Center Hotel and the 204-room Courtyard by Marriott Doha City Center.

The 123-unit Marriott Executive Apartments Doha City Center has also opened at the Doha City Center complex, with the three properties sharing facilities on floors one-to-seven. Among the shared facilities is Marriott's signature Saray Spa, which offers services such as traditional Hammam bathing rituals and



Renaissance Doha City Center is located in the city's financial district

which "embraces" Arabic design elements. A Vitality Zone health club; nine restaurants and bars; and 1,200sq m (12,917sq ft) of space for meetings has also been provided as part of the shared facilities at the development.

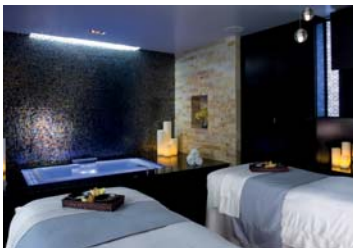


Kimpton launches San Diego spa

Kimpton Hotels and Restaurants has opened the doors to its Hotel Palomar San Diego in California, US.

The 183-bedroom hotel, formerly called the Sé Hotel, has received a complete redevelopment and rebrand of its facilities. The hotel now offers a luxury spa and in-room spa services, a lavish roof deck lounge and infinity-edged pool, a 19m floor-to-ceiling ballroom and more than 20,000sq ft of event space decorated with the works by famous San Diego artists.

The hotel's Sé Spa has seven treatment rooms, each with private steam shower and changing area. Other facilities include a Rasul and the Studio Sutra - a hydrotherapy area offering a soaking tub, double steam shower and daybed for the "ultimate couple's treatments". A Silk Lounge relaxation area is also available



The hotel's Sé Spa has seven treatment rooms - each with a private shower

and can be hired for private spa parties and events. Treatments at the spa include reflexology, shiatsu, body scrubs, facials and pedicures as well as Rasul-based treatments.

As part of Kimpton's strategy to benefit from the hotel's location in the centre of San Diego's arts scene, the hotel will also serve as a gallery and stage for visual art and performing art.

Kiehl's opens first branded spa in New York

New York consumer skincare group Kiehl's has revealed its first-ever spa facility on the Upper East Side of the US city.

Sited on the second floor of a new 'Kiehl's Since 1851' retail store, Spa 1851 is to offer skin, body and hair treatments for both men and women.

The new spa has a separate entrance to the retail store and features a waiting lounge, three treatment rooms and a separate grooming station.

In a bid to "provide something extra", all scheduled treatments will be preceded by the Kiehl's Signature Greeting - a neck, arm, hand and foot massage with lavender.

Meanwhile, signature facials will start with a personalised skin diagnosis to determine the course of treatment for each guest.



The first Kiehl-branded spa will house three themed treatment rooms

Kiehl's is the latest consumer brand to move into spa operations, following others such as Nivea, Molton Brown, Sulwhasoo, Dove (see *Spa Business* issue 3/2009 p24) and L'Occitane, which announced its India rollout proposals in July 2010.

Kempinski expands into Azerbaijan with Baku hotel

Kempinski is to manage its first property in Azerbaijan - the 280-bedroom Kempinski Hotel Badamdar, in the capital of Baku.

Facilities include a 3,500sq m (37,674sq ft) spa with 20 treatment rooms - six of which are doubles - and a beauty centre. The product

house is Elemental Herbology. A pool, relaxation area, sauna, hammam and fitness studio complete the offer. The five-star Badamdar Complex also features a 5,000sq m (53,820sq ft) entertainment and retail centre, a seasonal aqua park and 37 apartments.



Richard Branson spoke at the Soneva Fushi resort

Branson at Six Senses event: "renewable fuels key for future"

Richard Branson, founder of Virgin Group, has warned that the world faces "the mother of all recessions" unless much more is done to encourage the development of renewable energy. Speaking at the third annual Six Senses Slow Life Symposium, being held at the Soneva Fushi resort in the Maldives, Branson added that governments should do more to provide incentives for companies to adopt alternative fuel sources - and for airlines and airports to cut their emissions.

He said: "If we don't have alternative fuels we are going to have the mother of all recessions. The way to kick-start the revolution is to have no tax on all clean energy while slowly increasing tax on dirty energy."

"We've been diverting our profit from airlines into developing fuel for aircraft that won't damage the environment."

Other speakers at the event included actors and environmental campaigners Edward Norton and Daryl Hannah.

Morgans Hotel Group to sell London properties

Morgans Hotel Group has sold its two London, UK hotels - The Sanderson and St Martins Lane - for £192m (US\$295m) to Capital Hill Hotels, a Middle Eastern investor with a global hotel portfolio. Morgans owned the hotels in a 50-50 joint venture with Walton Street Capital. The partners have entered into a definitive agreement that will represent a value of around £542,000 (\$860,000, €617,000) per room.

Morgans, which had operated the hotels, will continue to manage the two properties under long-term management agreements. The terms of the management agreements, including extension options, have been extended to 2041 from 2027.

New hotel operator to take over Jarvis portfolio if hotels

A newly created hotel group, Jupiter Hotels, has acquired a portfolio of 24 hotels from the administrators of Jarvis Hotels.

The 24 hotels combine for a 2,665-bed-room estate comprising of 21 freeholds and three leaseholds.

Jupiter is a joint venture created for the transaction by private investor Patron Capital and West Register, an arm of the Royal Bank of Scotland. Andrew Gill, formerly of Intercontinental Hotels Group, will become interim CEO of Jupiter Hotels.

The joint venture investors are injecting £40m (\$63m, €45m), with debt financing of £71m (\$112m, €81m) provided by RBS, HSBC and Bank of Ireland, which were the original lenders to Jarvis.



The Rác baths are a UNESCO World Heritage site

Budapest's Rác hotel and Thermal spa delayed

The opening of the new €35.5m (US\$47m, £31m) Rác Hotel and Thermal Spa in Budapest, Hungary, has been pushed back "towards the beginning of 2012".

Initially due to open during the third quarter of 2010, the 67-bedroom hotel is to feature an 8,000sq m (86,115sq ft) thermal spa. The spa will include refurbished parts of the Rác Thermal Bath – a UNESCO World Heritage site – that was once used by sultans and royalty. It will also feature a 19th century thermal (38°C) pool located under a 9m dome that have been rebuilt according to the original designs by the famous Hungarian architect Miklós Ybl.

Newer facilities comprise 13 dipping pools, a rooftop pool and 21 treatment rooms – with treatments and products by Hungarian thermal water skincare brand Omorovicza.

Medical complex for US resort

A cutting-edge medical complex is to be built at The Greenbrier – a luxury, health-focused resort in White Sulphur Springs, West Virginia, US.

The Greenbrier Medical Institute will be developed in phases in the 6,750-acre (2,732-hectare) grounds.

The initial stage, expected to cost US\$250m (€187m, £161m), will include a sports-medicine centre, a cosmetic surgery and lifestyle enhancement academy, a sports performance and training facility and a boutique hotel. It will also comprise the relocation and expansion of the Greenbrier Clinic – a facility that's been offering preventative healthcare programmes to the nation's top executives since 1948.

The concept for complex has been created by orthopedic surgeon Dr James Andrews and healthcare developer Jack T Diamond.



Greenbrier's complex will attract top physicians and healthcare experts

The resort, which boasts 710 bedrooms, already has a 40,000sq ft (3,716sq m) spa, a casino and three golf courses.

At the centre of the resort is a sulphur water spring which guests have sought out for medicinal purposes for more than 200 years.

New look for France's Sofitel Quiberon

The 129-bedroom Sofitel Quiberon Thalassa Sea and Spa has been relaunched in north-west France, following a major refurbishment led by Parisian-based, hospitality architects Studio MHNA.

The complex specialises in slimming breaks focused on healthy eating and the thalassotherapy institute – a flagship 5,000sq m (53,280sq ft) facility that has been completely redesigned. A standout feature is a 25m, heated (29°C) seawater pool that's encased in glass and has ocean views. This is joined by a sauna, a eucalyptus-scented hammam, a gym and three exercise studios.

There is also a brand new beauty centre, a hair salon (with Leonor Greyl products) and six single and one double treatment room.



The signature feature is a 25m heated seawater pool with ocean views

Product houses include SkinCeuticals, Carita, and Aquascience – a new in-house natural skincare line based on marine spring water.

Thalassa Sea and Spa is a part of the Accor hospitality group (see *Spa Business* 10/1 p26).

InterCityHotel set for European expansion

InterCityHotel, a subsidiary of Germany-based group Steigenberger Hotels, has confirmed a new agreement with Austria-based PORR Solutions to drive forward its expansion plans.

The new co-operation agreement between the operator and the project development

group is to see 15 InterCityHotel properties developed in locations in central and eastern Europe. PORR will be responsible for the development of the new properties, which are to be run by InterCityHotel as leaseholder. Work has already started on finding potential sites.

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£1.5m spa suites for Center Parcs Elveden Forest

Work has been completed on four luxury spa suites at the Center Parcs Elveden Forest holiday village in Suffolk.

The £1.5m suites, which are a brand new concept for Center Parcs, are located adjacent to the Aqua Sana Spa, giving guests that stay in them private access to the World of Spa. The accommodation has a large open-plan living space and features a fireplace, twin beds or double bed and private balcony or terrace.

To fit in with its woodland surroundings, the interior of the new style of accommodation will have natural forest tones throughout, with large windows and a terrace or balcony for guests to enjoy the views. Nottingham-based construction consultancy Edmond Shipway was appointed to manage the project.



The entrance to Raithwaite Hall Country Retreat

Aromatherapy Associates for Whitby hotel spa

Aromatherapy Associates has been appointed to supply the spa at Raithwaite Hall Country Retreat near Whitby, North Yorkshire, UK, which is scheduled to open in October. The international health and beauty group has been chosen as the property's spa partner in advance of its grand opening, with day spa and overnight spa break services to be offered.

Facilities at the Raithwaite Spa will include four treatment rooms; a relaxation lounge; and a steamroom, sauna and whirlpool, along with a heated swimming pool and a gym. Aromatherapy Associates will offer a full range of treatments as part of the deal, which will include manicures, pedicures, massages and facials.

The £30m, 45-bedroom development will be a sister site to the Skelwith Group's £100m Flaxby Country Club between York and Harrogate.

L'Auberge de Sedona opens new spa

L'Auberge de Sedona, the luxury inn, spa and restaurant located in Oak Creek, Arizona, US, has announced the completion of an US\$25m (£16.2m, €18.8m) renovation.

Work has included a redesign of the property's 5,000sq ft (465sq m) spa, which offers four treatment rooms; separate men's and women's steam showers; and a full-service salon. Traditional and European treatments are available at the spa, alongside Reiki techniques. Services are on offer in the spa treatment rooms and in guestrooms, as well as in a private creekside cabana.

The spa redesign formed the second phase of the refurbishment, with the first incorporating a complete overhaul of the lobby, 26 lodge rooms and more than 30 cottages. An additional 30 Spa Cottages and Vista Cottages and Suites were also added to L'Auberge de Sedona,



The 5,000sq ft day spa at the resort has been completely redevelped

along with the Veranda Bar to expand its creek-side dining patio terrace. Meanwhile, a third phase of work - the most recent to be completed - saw the construction of a new saltwater swimming pool and pool deck.

General manager Jesse Alexander said: "With the redesign of our spa and guestrooms, and the addition of our Vista and Spa Cottages and Suites, we have elevated our status."

Crieff Hydro plans £100m expansion

Crieff Hydro resort in Perthshire, UK has tabled plans for a £100m expansion.

The privately-owned resort's owners have submitted a Proposal of Application Notice to Perth and Kinross Council for a major development at a site located north of the

A85 and west of the village of Gilmerton. The plans include the development of 200 lodges; a 100-bed care home/assisted living centre; a range of leisure facilities, such as a swimming pool and health club; and ancillary retail, café and farm shop.

Bovey Castle unveils UK flagship Sundari Spa

Bovey Castle, Devon, has been unveiled as the home of a new UK flagship spa for Sundari, the ayurvedic-inspired brand established by model and yoga enthusiast Christy Turlington.

Therapists from the luxury hotel and sporting estate have worked alongside a team from Sundari on the development of exclusive treatments using ingredients sourced from around world.

All treatments are based on the 'dosha' of each client, with all signature rituals and therapies lasting more than 90 minutes in duration to start with personally-tailored yoga stretches. Bovey Castle's Sundari Spa currently includes five treatment rooms; a relaxation room; and a salon, as well as a sauna, a steamroom, a whirlpool and a fitness suite equipped by Precor.



Bovey Castle will house the ayurvedic-inspired Sundari day spa

A spokesperson for Bovey Castle said: "Sundari experts have worked with Bovey Castle's top team of therapists to create exclusive treatments that compliment the serene surroundings that the estate is renowned the world over for."



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DIARY DATES

16-17 OCTOBER**International Esthetics, Cosmetics & Spa Conference**

Broward County Convention Center, Fort Lauderdale, Florida, USA

Around 7,000 professionals attend this exhibition for skincare, wellness and equipment suppliers.

Tel: +1 203 736 1699
www.ieccs.com

17-18 OCTOBER**Spa Meeting Dubai**
Park Hyatt, Dubai

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Tel: +33144699566
www.spameeting.com

21-25 OCTOBER**International Exhibition of the Hospitality Industry (Host)**

Fiera Milano, Milan, Italy

The Hotel & Spa Emotion sector of this hospitality event will feature design, furnishings and suppliers from within the spa industry.

Tel: +39 02 48550
www.host.fieramilano.it

22-23 OCTOBER**Camexpo**

Earls Court, London, UK

Dedicated to meeting the needs of the complementary healthcare industry, Camexpo – a complementary, natural and integrated healthcare show – offers a broad range of products, services and training.

Tel: +44 1273 645119
www.camexpo.co.uk

25-28 OCTOBER**World Medical Tourism & Global Health Congress**

Marriott Renaissance Schaumburg Convention Center Hotel, Chicago, Illinois, USA

This official conference for the Medical Tourism Association is now in its fourth year and aims to attract up to 100 speakers, 2,000 attendees and 10,000 pre-scheduled networking meetings. Last year's event was sold out.

Tel: +1 561 792 6676
www.medicaltourismcongress.com

**28-30 OCTOBER****The Yoga Show**

Olympia, London, UK

The eighth annual show will have more than 200 exhibitors. It offers a wide range of taster sessions for both yoga and pilates in open class format and more in-depth classes in closed studio sessions. Last year's Yoga Show was visited by 15,000 people over three days.

Tel: +44 1787 224 040
www.theyogashow.co.uk

7-9 NOVEMBER**ISPA Conference & Expo**

Mandalay Bay Convention Center, Las Vegas, USA

Three days of speaker presentations covering business strategy, customer service, leadership and management, and more than 300 exhibitors.

Tel: +1 859 226 4326
www.experienceispa.com

8-9 NOVEMBER**Spa Life UK 2011**

Conference Centre, Eleveden Forest, Near Cambridge, Suffolk, UK

Spa Life UK 2011 has been designed to help raise standards of management education and continuing professional development (CPD) for the UK's diverse and rapidly growing spa and wellness industry.

Tel: +44 (0) 1268 745892
www.spaconference.co.uk

7-10 NOVEMBER**World Travel Market**

ExCeL, The Docklands, London, UK

This industry-leading four-day business-to-business event will present a diverse range of destinations and industry sectors to UK and international travel professionals.

Tel: +44 20 8271 2160
www.wtmlondon.com

8-10 NOVEMBER**LOHAS Asia-Pacific**

Venue TBC, Singapore

An inaugural event organised by the Asia-Pacific LOHAS arm, which brings together over 500 business executives under one roof.

www.lohas.com

9-11 NOVEMBER**Cosmoprof Asia**

Hong Kong Convention and Exhibition Centre, Hong Kong

Beauty and cosmetics trade show with more than 1,500 exhibitors and 41,000 visitors. The event will feature five sections, which include: Perfumery, Cosmetics & Toiletries for Retail, Hair Salon, Beauty Salon, Packaging and Natural Health.

Tel: +852 2827 6211
www.cosmoprof-asia.com

23-24 NOVEMBER**The Sleep Event**

52 Upper Street, London, UK

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Tel: +44 20 7921 5000
www.thesleepevent.com



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- A 2012 diary highlighting events, shows and networking opportunities
- Predictions and trends for 2012
- A development pipeline
- Trends and research
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{ Supplier information }

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OPINION

Education, education, education

Fresh from her visit to Red Door Spas' National Training Summit, Cornelia Zicu explains the importance of continued training

Education is what survives when what has been learned has been forgotten. This is why Red Door Spa Holdings believes in a continuing education programme that will ensure a "Wow!" to our guests during every visit.

After a closed study of our business and of our team, we ran a few different education programmes to determine the most efficient and results' oriented one for Red Door Spas. During the testing period, we learned that it is essential to not just have an educational programme, but one that is customized to your associates' needs and business goals. Red Door Spa's education programme is based on our brand mission and vision, industry trends and our commitment to innovation.

The education programme is conducted continuously through weekly, monthly, biyearly and yearly sessions. Each session is dedicated to refresh and update existing treatment protocols and to introduce cutting edge technology and



Cornelia Zicu

Cornelia is the chief creative officer of Red Door Spas. Originally from Romania, she's an expert in beauty and wellness and set up Cornelia Spa in New York in 2004.

"Inspired and empowered leaders will have the knowledge and skill to translate information back to their teams"

innovative treatments. Weekly and monthly education sessions are conducted via conference calls by the national training directors with all the department leaders. These sessions are designated to communicate science news, new products and projects, promotions, and to resolve and offer the right advice for any concerns from the field. These conference calls are initiated by the national training director, but the model is for them to be interactive whereby everyone can express themselves and add value as we can always learn from each other.

The biyearly and yearly sessions are called "Red Door Education Summit" for each department (face, body, retail, front desk). These sessions bring all the leaders together at one of the Red Door Spa resorts where they all receive four days of intensive education. At these summits, the leaders are immersed in academic lectures as well as practical training. We also encourage the attendees to ask questions during these summits, challenge themselves with what they have taken for granted, and encourage them to disagree if they have a different point of view. We do this to break barriers between us and bring each person in the class closer to

each other and to their passion of delivering outstanding service.

For the Red Door brand, education is the soul of the business and the summits are the best opportunities to grow the spirit of our leaders. The inspired and empowered leaders will then have the knowledge and the skill to translate in detail all the information to their teams back home. To ensure that every summit and training session after that is successful, we have implemented an extensive evaluation process for both the content and the trainer. These evaluations also help us to determine the structure and content of future summits. Over the last three years, this education journey that I've created and implemented has proved to be a complete, detailed and successful one for Red Door.

I believe that every spa guest should receive value and this will be guaranteed through our associates that are constantly empowered with knowledge, inspiration and excitement. The best way to do a treatment and provide the best customer service is to do it with knowledge, consideration and passion. This is why I believe in my educational motto: the mind is not a vessel to be filled but a fire to be kindled!

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Hilton to take eforea to Azerbaijan

Hilton Hotels and Resorts (HHR) has announced that its spa concept, eforea: spa at Hilton, is to make its European debut this month (October) at its Hilton Baku property in Azerbaijan.

Located on the 23rd floor of the Baku hotel, the new 1,500sq m (16,146sq ft) spa is to offer views overlooking the Caspian Sea and the Baku cityscape. Facilities will include eight "oversized" treatment rooms; transition lounges for relaxation; full-body hydro massage beds within the whirlpool and a traditional hammam.

Meanwhile, the presidential spa suite will include a private steamroom and sauna, as well as two treatment beds, a day bed. All areas of the spa are designed to "maximise" the views overlooking Baku. Products on offer as part of the treatment menu and in the retail area



The eforea spa at Hilton Baku is the first to open in the region

include Kerstin Florian and LI'TYA, in addition to Peter Thomas Roth lines that also feature in guestrooms.

HHR global head Dave Horton said: "As more eforea: spa at Hilton locations open around the globe, our first location in Europe is another important milestone for us."

ITC Mughal unveils in-suite spa rooms

ITC Mughal in Agra, India, has announced the launch of its first in-suite spa rooms as part of the property's newly-opened 42-bedroom Khwab Mahal - the Palace of Dreams wing. Five new Presidential Suites have been created in the new wing, which comprise two Royal Spa Presidential Suites named after Mughal Queens Nurjehan and Mumtaz Mahal. The Royal Spa Presidential Suites are the hotel's first to incorporate a treatment room with steamroom and Vichy shower, with experiences provided by Kaya Kalp - The Royal Spa.

Meanwhile, three Presidential Family Suites, called Nusrat Begum, Zeenat and Farzana after the Mughal Queens, offer an outdoor area with a personal plunge pool and a rain shower. The Khwab Mahal offers a private entrance and



The Kaya Kalp - Royal Spa will offer an extensive range of treatments

access to Kaya Kalp - The Royal Spa, one of the largest spas in India at more than 99,000sq ft (9,197sq m). Featuring channels of running water, fountains and outdoor rain showers, the spa offers an extensive range of treatments and designs inspired by the pomegranate fruit. Products are supplied by Comfort Zone alongside Kaya Kalp's own lines.

"False claims" blight for Asian natural cosmetics

The demand for natural cosmetics is increasing in Asia, but the market is blighted by false marketing claims, mislabelling and consumer confusion, says research company Organic Monitor. Unlike Europe or North America, Asia has no private standards for organic

products and using western certification can be expensive. Some products are promoted as organic, even if they only contain trace organic elements; and others are using logos of their certified ingredients to give the illusion that the overall finished product is certified.

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